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From: Laurie Murphy <lmurphy@hotwirecommunication.com>
Sent: Wednesday, October 09, 2013 11:28 AM
To: Grigsby, Kaitlyn; PSC_CLECreport
Subject: 3rd Quarter 2013 "SCPSC CLEC -- Quarterly Service Quality Report" for Hotwire Communications, Ltd.
Attachments: 3Q 2013 Hotwire Communications CLEC Service Quality Report FINAL.pdf

TO: South Carolina Public Service Commission:

Attached you will find **Hotwire Communications, Ltd's** ("Hotwire") "**SCPSC CLEC -- Quarterly Service Quality Report**" for the **3rd Quarter 2013**.

Hotwire did not have any CLEC telephone lines in use during that period and therefore has no service issues to report.

Please do not hesitate to contact me if you have any questions.

Best regards,

Laurie Murphy | Assistant General Counsel

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One Belmont Avenue, Suite 1100
Bala Cynwyd, PA 19004 **(NEW ADDRESS AS OF 6-13)**

CORPORATE SITE: www.hotwirecommunications.com

CUSTOMER SITE: www.gethotwired.com

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October 9, 2013

VIA EMAIL TO: CLECreport@psc.sc.gov, and
Grigsby, Kaitlyn [<mailto:kgrigsby@regstaff.sc.gov>]

SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT
SOUTH CAROLINA CLEC OPERATIONS

COMPANY NAME: Hotwire Communications, Ltd.

QUARTER / YEAR: 3rd Quarter 2013

<u>Month:</u>	<u>JUL</u>	<u>AUG</u>	<u>SEP</u>
Number of Customer Access Lines	-0-	-0-	-0-
Trouble Reports / Access Line (%)	n/a	n/a	n/a
Customer Out of Service Clearing Times (%)	n/a	n/a	n/a
New Installs Completed w/in 5 Days (%)	n/a	n/a	n/a
Commitments Fulfilled (%)	n/a	n/a	n/a

Comments / Explanations: Hotwire did not provide CLEC service in South Carolina during the 3rd Quarter of 2013.

Person Making Report / Contact Information: Laurie Murphy, Assistant General Counsel

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